

Central Clare Plumbing Company (“we”, “us”, or “our”) is committed to protecting the privacy of our clients and any visitors to our website (each a “Site”). Please read this privacy promise to understand how we use and protect any information that we collect about you.

This privacy promise is intended to assist you in making informed decisions when using our Site and any services provided through it.

**Collecting information:**

We are able to collect information about you only via our feedback page where you are able to enter your details voluntarily.

**Cookies:**

Our Sites use cookies to ensure that you get the most out of each Site and so that we can tailor our services to you. Cookies are small amounts of information in the form of text files which we store on your computer. Cookies allow us to monitor website traffic, improve the Sites’ usability and to personalise the content of the Sites for you.

We may use an analytics service provider for website traffic analysis and reporting. Analytics service providers generate statistical and other information about website use by means of cookies, which are stored on users’ computers. The information generated relating to the Sites may be used to create reports about the use of the Sites and the analytics service provider will store this information.

A few of the methods that may be used to store or access information already stored on your computer are as follows (although note that subsequent technology and methods may be developed):

1. Cookies. A cookie is a text file placed on a device when a user visits a website. Cookies can be temporary (e.g. session) or permanent (e.g. persistent). They can also be first party (e.g. placed by us) or third party (e.g. placed by a third party advertiser or ad server).
2. Flash Cookies. A Flash cookie (or locally shared object) is a data file placed on your device via the Adobe Flash plug-in that may be built-in to or downloaded by you to your device. This can operate across all your browsers.
3. HTML5. HTML5 cookies can be programmed through HTML5 local storage and do not require a plug-in.
4. E Tag or entity tag. An opaque identifier assigned by a web server to a specific version of a resource found at a URL that acts as a form of device identifier.

We use the information collection technologies set out in the list below for the following purposes:

**Google Analytics – Persistent Cookie**

These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.

**Site Cookie Acceptance – Persistent Cookie**

This cookie is used to record if a user has accepted the use of cookies on a site.

**Session Cookie – Temporary Cookie (This cookie is destroyed each time you close your browser)**

This cookie is used Central Clare Plumbing Company to identify you as a user between page loads. This Central Clare Plumbing Company to remember certain settings.

**Your consent to our use of cookies:**

You have the right to object to the use of cookies. We provide information about our use of cookies on our Sites in this privacy promise and through our cookie information page which is linked in a pop-up banner when you first visit one of our Sites. If you do not change the settings on your internet browser to disable, remove or reject cookies, you are deemed to consent to our use of cookies on our Sites. Please note that we are not required to obtain your consent to the use of cookies where storage of, or access to, the information collected by such cookies is strictly necessary for us to provide the services that you have requested.

If you do not wish for cookies to be installed on your computer, you can change the settings on your internet browser to disable, remove or reject cookies. For more information about how to do this, you should consult the "Help" section of your browser. In some but not all instances, cookies can be blocked in the future by selecting certain settings. Each browser you use will need to be set separately and you will see that different browsers offer different functionality and options in this regard. Please note that rejecting cookies via your browser may not be effective with regard to HTML5 and Flash cookies (which are explained in more detail above). For information on disabling Flash cookies, please go to Adobe's website [www.adobe.com](http://www.adobe.com).

Each time you revisit one of our Sites your ability to restrict the use of cookies is subject to your browser settings and limitations at the time. Please be aware that if you disable, remove, or reject cookies, some parts of our Site may not work.

**Where your data is stored:**

We store your data on our secure servers in the Republic of Ireland.  
By submitting your personal data, you agree to this.

**Keeping your data secure:**

We have procedures and security features in place to try and keep your data secure once we receive it.  
We will not share your information with any other organisations for marketing, market research or commercial purposes,

and we do not pass on your details to other websites.  
Payment transactions are always encrypted.

**Disclosing your information:**

We will not pass on your information without your express permission for reasons such as listing your boiler for a warranty with the manufactures. If you the customer do not consent to the sharing your details with the boiler manufactures, we can still register the products. However, the customer's details will be anonymised on the installation and product records.

**Accessing your information:**

You may at any time request access to your personal data by contacting us using the contact details set out below. We reserve the right to ask you for proof of your identity.

Following a link to another website

If you go to another website from this one, read the privacy policy on that website to find out what it does with your information.

**Contacting us:**

Central Clare Plumbing Company 11 Carraig Dubh, Ennis, V95C8C2, County Clare is your data controller in relation to any personal data that you provide to us. If you wish to know what information we hold about you or if you have any queries about this privacy promise, our Site practices or your personal dealing with our Site, you can contact our nominated representative for dealing with data protection issues, who can be contacted at [info@centralclareplumbingcompany.ie](mailto:info@centralclareplumbingcompany.ie)